

## Certificate of Express Mailing

"Express Mail" Mailing Label Number: **EV216388314US**

Date of Deposit: **03/21/2003**

Ref. Case Docket No.: **P5074**

First Named Inventor: **Vadim Zyarko et al.**

Serial Number: **09/998,767**

Filing Date: **11/29/2001**

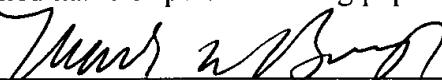
Title of Case: **Method and Apparatus for Building Communication Between Agent  
Desktop Scripting Applications and an Outbound Call Software Suite  
within a Telecommunicaitons Center**

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Information Disclosure Statement.
2. Cover Letter for Information Disclosure Statement.
3. Copy of an international search report in case PCT/US02/37126.
4. Copies of six (6) publications cited in the IDS.
5. Certificate of express mailing.
6. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)



(Signature of person mailing paper or fee)



3-24-03

3721  
#4  
PSJ

4-3-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Art Unit 2121      Examiner Not yet known

In Re: Vadim Zyarko et al.  
Case: P5074  
Serial No.: 09/998,767  
Filed: 11/29/2001  
Subject: Method and Apparatus for Building Communication Between Agent Desktop Scripting Applications and an Outbound Call Software Suite within a Telecommunicaitons Center

RECEIVED

MAR 27 2003

TECHNOLOGY CENTER R3700

To: The Commissioner of Patents and Trademarks

Washington, D.C. 20231

Dear Sir,

**Information Disclosure Statement Under 37 C.F.R. 1.97**

Enclosed herewith is an Information Disclosure Statement (IDS) by Applicant listing six (6) references received from the PCT International Search Report (copy enclosed) in case PCT/US02/37126, mailed March 14, 2003. Applicant desires that the references be entered in the above referenced case as relevance dictates.

As prosecution has not begun in this case, in accordance with rule 1.97(b)(3), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

Respectfully submitted,

Vadim Zyarko et al.

by

Donald R. Boys  
Reg. No. 35,074

Donald R. Boys  
Central Coast Patent Agency, Inc.  
P.O. Box 187  
Aromas, CA 95004  
(831) 726-1457



PTO/SB/08A (10-01)

Approved for use through 10/31/2002. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

**Substitute for form 1449A/PTO**

## **INFORMATION DISCLOSURE STATEMENT BY APPLICANT**

*(use as many sheets as necessary)*

Substitute for form 1449A/PTO				<b><i>Complete if Known</i></b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(use as many sheets as necessary)</i>				Application Number	09/998,767
				Filing Date	11/29/2001
				First Named Inventor	Vadim Zyarko
				Art Unit	2121
				Examiner Name	Unknown
Sheet	1	of	1	Attorney Docket Number	P5074

U.S. PATENT DOCUMENTS

## **FOREIGN PATENT DOCUMENTS**

Examiner Signature		Date Considered	
-----------------------	--	--------------------	--

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kind Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.